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Page 2

**Draft Claim Amendment**

Claim 31. (Currently Amended) A method of managing events in a network to reduce operator intervention, comprising:

- (a) defining a plurality of classes of events and associating predetermined validation routines and remediation routines with selected classes,
- (b) receiving an event representative of a problem with an object in the network,
- (c) automatically invoking the validation routine associated with the event's class to test the associated object for determining whether the event is valid or invalid; and,
- (d) invoking a an automated remediation routine associated with a valid event for automatic remediation of the problem represented by the event without manual intervention.